

Residential Support Services



Deaf Independent Living Association, Inc. (DILA) offers personalized residential support services to help deaf and hard-of-hearing individuals live independently and become self-sufficient community members. We believe that given the proper support, all deaf and hard-of-hearing individuals can achieve this goal. Residential support services are provided in an individual's home.

Mastering Independent Living Skills

DILA's residential support services are highly personalized to accommodate individual needs. Each deaf or hard-of-hearing consumer participates in an annual individual plan team meeting to evaluate and update his or her required services and future goals. Our specially trained Independent Living Advisors, who are fluent in American Sign Language, visit the deaf or hard-of-hearing individuals regularly to provide assistance with the following skills:

- ◆ Money management (maintaining a budget, paying bills, banking)
- ◆ Household management (shopping, cleaning, cooking)
- ◆ Benefits management (Social Security, SSI, medical assistance)
- ◆ Developing functional reading, writing and math skills
- ◆ Communication skills (sign language, Video Relay Service and TTY training)
- ◆ Personal Management (scheduling appointments with doctors, dentists, and other healthcare providers)
- ◆ Social skills development



- ◆ Accessing community resources (SSA, Social Services, banks, businesses)
- ◆ Learning how to properly use the services of sign language interpreters
- ◆ Training on health related issues
- ◆ Accessing counseling for mental health and addictions services
- ◆ Organizational skills
- ◆ Transportation
- ◆ And many other basic life skills

To Learn More...

For more information about our residential support services and admissions criteria, call 410-742-5052 (voice/TTY) or email dila@dila.org

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